CLIENT BROUGHT ME GOOD NEWS

By Woodrow Wilcox

On Wednesday, October 2, 2013, a client brought me good news. He visited our office and thanked me in our lobby in front of others. He thanked me for helping him to cancel \$630 of medical bills. The client is from Gary, Indiana.

A few weeks before this, he had brought some bills from a medical service provider. He explained to me what he believed was wrong with how he was being billed for the services he had received.

There was one thing on the bill which I could not help him to eliminate because of a policy of the federal government and the Medicare system. But, I did work with the client to reduce or eliminate all the other problems with the bills. My work resulted in saving the client \$630.

"I'm telling all my buddies how you helped me," the client told me in our front lobby. He greeted me as I entered our office in the morning. It was a nice way to start the day.

Written on October 2, 2013.

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