

## **HOLIDAY GREETINGS AND THANKS**

**By Woodrow Wilcox**

In early December, a client visited our office to discuss her Medicare Part D options. She greeted me and reminded me that I had saved her over \$1,300 by correcting a medical bill error. She thanked me again and let me know how much she appreciated the fact that the insurance agency where I work employs me to help senior citizen clients with such problems at no charge to the senior citizen clients.

Every year, I get a holiday card and phone call from a client who lives in Lowell, Indiana. A few years ago, she was getting letters from collection departments and collection firms for over \$9,000 of medical bills related to her late husband's last few days alive. I researched the problem and found that Medicare was not sending the claims to the proper parties and addresses. I fixed that with some phone calls and letters and over \$9,000 of bills went away for the widow.

Last year, I helped a couple who had several medical bill problems which caused bills not to get paid. I believe I saved the couple almost \$3,000. Recently, I spoke about my work to a local group. After my presentation, the man that I helped in that case stood and told everyone at the meeting that last year I helped him and his wife and saved them thousands of dollars on medical bills.

I appreciate the cards, the comments, the calls, and the gift cards with good wishes that clients send me during the holidays. More people should learn how to help seniors as I do. I believe that the Medicare system makes so many mistakes about medical bills that senior citizens throughout America pay over one billion dollars per year in medical bills that they should not pay simply because they have no one to help them fix the medical bill problems.

If you want to learn how to do what I do to help seniors, get my book *SOLVING MEDICARE PROBLEMS*. You can read portions of the book for free at [www.solvingmedicareproblems.com](http://www.solvingmedicareproblems.com).

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